

CHILIS FALL CONFERENCE

Thursday, October 28, 2010

9:00 a.m. – 4:00 p.m.

The Oaks
100 Hideaway Place
Somersworth, NH 03878
603-692-6257
www.theoaksgolflinks.com
Hosted by Rochester Public Library

9:00 - 9:30 a.m.

Registration and Refreshments

9:30 - 10:00 a.m.

CHILIS Business Meeting

10:00 - 10:15 a.m.

Break

Buy your Ladybug stickers, raffle tickets, SRP notecards, & Fred Reidy puppets, and pick up SRP 2011 manual.

10:15 - 11:45

Merchandising and Marketing Your Public Library Space
Michael F. Roche, Vermont Department of Libraries

Noon - 1:00 p.m.

Lunch

1:00 - 1:15 p.m.

Raffle

1:15 - 2:15 p.m.

Dealing with Difficult/Aggressive Patrons
Rick Van Wickler, Superintendent for the Cheshire County Department of Corrections.

2:15 - 2:30 p.m.

Break

2:30 - 3:30 pm.

Difficult/Aggressive Patrons Continued

3:30 - 4:00 p.m.

Questions and Answers with Rick Van Wickler

Complete the registration form and return it no later than
October 15, 2010 to Nancy Lang, Dunbarton Public Library



Directions to The Oaks

From the South: I-95 north to Portsmouth; Spaulding Turnpike (route 16) north to exit # 9 (Somersworth); at top of exit go right and immediately get in left turning lane; at light turn left on route 108 toward Rochester; The Oaks is 3.8 miles north on route 108 just beyond the Gateway restaurant.

From the East: Route 101 toward Hampton; I-95 north to Portsmouth; Spaulding Turnpike (route 16) north to exit # 9 (Somersworth); at top of exit go right and immediately get in left turning lane; at light turn left on route 108 toward Rochester; The Oaks is 3.8 miles north on route 108 just beyond the Gateway restaurant.

From the North: Spaulding Turnpike south to exit # 9 (Somersworth); at top of exit turn right and get in left turning lane; at light turn left on route 108 toward Rochester; The Oaks is 3.8 miles north on route 108 just beyond the Gateway restaurant.

The Oaks
Telephone number:
603-692-6257



CHILIS Fall 2010 Conference Registration

Conference fee: \$35 CHILIS Member
\$45 CHILIS Non-Member

Fee includes morning refreshments and buffet lunch.

Please note: If you have any dietary concerns, please contact Marie Lejeune at
335-7549

Name (as you would like it to appear on your name tag)

Library _____

Address _____

Phone _____ E- Mail _____

Amount Enclosed _____

(Please make checks payable to **"NHLA-CHILIS."** Purchase orders cannot be accepted.)

Send registration form along with payment to: Nancy Lang, Dunbarton Public Library, Dunbarton (by van) or 1004 School Street, NH 03046 (by mail).

Registration deadline is October 15, 2010